



**HAV Famous Texas Boots**

(509)466-2000

Hours: 10:00AM-6PM PST Monday –Saturday

# RETURN FORM

Please place this page inside of the return package. Returns are accepted within 30 days from receiving items.  
Please allow 5-7 business days for processing.

Order/PO#: \_\_\_\_\_ Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Daytime Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Item Was:  Purchased by Me  A Gift; Purchasers Name: \_\_\_\_\_  
 Purchased Online  Purchased in-store/event (please include original receipt & fill out in-store purchase information below)

For in-store and event purchases only: (information can be found on your receipt)

Date of Purchase: \_\_\_\_\_ Store/Event Location: \_\_\_\_\_

Transaction #: \_\_\_\_\_ (please include original receipt so that we can process your refund)

Brand	Style #	Size	Width	Color	Quantity	Reason Code

Reason for returns – Please use the reason code that best describes your return

1. Too small	4. Not shown as described	7. Received incorrect item
2. Too big	5. Did not meet expectation	8. Arrived too late
3. Color unsatisfactory	6. Product defect	9. Other

Comments: \_\_\_\_\_  
 \_\_\_\_\_

\_ Please remember we can only accept returns on new, unused merchandise. Merchandise that is scuffed, worn, dirty, smelly, washed or marinated in barnyard acids will be returned to you.

-please package your return merchandise in the original shipping box. Do not adhere label or tape to the box, place in separate packaging.

- a refund will be issued to the original form of payment.

- you are responsible for shipping returns back to our warehouse.

- \*In-store/event purchases can only refund for the original form of payment. Cash will be refunded with a check. We apologize for any inconvenience.

**PLEASE SEND RETURNS TO: HAV Famous Texas Boots 9405 N Newport Hwy #4 Spokane Wa 99218**